

RML QUARTERLY REPORT

Region:	NN/LM Pacific Southwest Region
Period Covered:	May 1, 2013 – July 31, 2013
Contractor Name:	UCLA Louise M. Darling Biomedical Library
Contract Number:	HHS-N-276-2011-00009-C
Date Submitted:	August 26, 2013

EXECUTIVE SUMMARY

National exhibits conducted by the RML during the period included the American Society of Neuroradiology Annual Meeting, held in San Diego, CA, on May 20-22, and staffed by NN/LM PSR Consumer Health & Technology Coordinator Kelli Ham and NN/LM PSR Community Outreach Coordinator Lori Tagawa. Regional exhibits conducted by the RML included the UCLA Health System Transition Family Forum on May 18 and the Congenital Heart Walk on June 9, both in Los Angeles, staffed by NN/LM PSR Educational Services Coordinator Kay Deeney. At the Transition Family Forum, Kay met Dylan Roby, Assistant Professor in the UCLA Fielding School of Public Health, who will speak at an upcoming *Midday at the Oasis* about the Affordable Care Act. One regional exhibit was conducted through the University of Arizona *Arizona Outreach* Cooperative Agreement, AzCHOW 10TH Annual Community Health Worker Training Conference on June 19-21 in Casa Grande, AZ. The RML also provided support for a Health Fair jointly conducted by Oakland Public Library and the University of the Pacific Schools of Pharmacy and Dentistry.

In addition, RML staff attended and hosted an exhibit at the Joint Meeting of the MLA Chapters for the Medical Library Group of Southern California and Arizona (MLGSCA), and the Northern California and Nevada Medical Library Group (NCNMLG). The meeting was held on the campus of the University of California, San Diego, in La Jolla, July 24-26. During the meeting, Acting NN/LM PSR Associate Director Alan Carr provided a thirty-minute *RML Update*, covering activities related to the NN/LM National Initiatives, Affordable Care Act, DOCLINE trends, PSR Network news, educational services, and PSR communication tools. In addition, Kay Deeney taught the half-day continuing education course *Public Health Information on the Web*, and Alan Carr facilitated the roundtable discussion *Applying for Grants*. Lori Tagawa facilitated the MLGSCA Membership Committee business meeting and the roundtable discussion *Librarians and Magnet Designation*. NN/LM PSR Member Services & Technology Assistant Marco Tamase was the primary exhibit booth staffer.

Kelli Ham conducted the six-hour MLA continuing education class *Health and Wellness @ the Library* at the MLA Annual Meeting in Boston, with 12 participants. The session was the in-person component of a 12-unit CE blended online and in-person class that began the previous month. Due to national interest and demand for the *Health and Wellness @ the Library* online class, Kelli Ham provided a two-hour “train-the-trainer” session to Lydia Collins and Terri Ottosen in June, and also for five additional coordinators from SCR, GMR, NER and MCR on July 23.

RML QUARTERLY REPORT

As follow-up to the panel session *Libraries & Health Insurance: Preparing for October 1*, presented at the American Library Association Annual Conference on June 30, an article was published in *Latitudes*¹ to present the highlights of the session, and an Affordable Care Act (ACA) LibGuide² was created and added to the NN/LM PSR home page. The ACA LibGuide has been well-received in the region and nationally; as an example, Infopeople.org features it on its home page, and we have noted that other RMLs and individual libraries are reusing the content. The LibGuide has received over 1,000 views. In addition, planning began for the September *Midday at the Oasis* with speaker Dylan Roby, a faculty member in the UCLA Fielding School of Public Health, who has expertise in the area of health insurance and the ACA.

On May 16-17 Kelli Ham conducted a series of four four-hour workshops for Napa County Library staff. All classes were certified by the Medical Library Association as part of the Consumer Health Information Specialization (CHIS) program. Eleven people attended all sessions. On May 17 Kay Deeney presented three thirty-minute sessions of *TOXNET and Tools from the National Library of Medicine* at the California Breast Cancer Research Symposium, held in Costa Mesa, CA, and attended by 15 people. Kay also partnered with NLM's National Training Center to offer the Moodle class, *Teaching with Technology: Tips, Techniques and Tools*, running from July 8 through August 3, 2013.

Three *Midday at the Oasis* webinars were conducted during the quarter. On May 15, RML staff presented an update on NN/LM National Initiatives for the 2011-2016 contract, with 25 attendees. On June 19, guest speakers Frances Chu, from Western University of Health Sciences; Lisa Federer, from the UCLA Biomedical Library; and DeDe Leshy, from Cedars-Sinai Medical Center; presented *Insights from the NLM Fundamentals of Bioinformatics Course*, with 33 attendees. On July 17, guest speaker Peggy Tahir, Education & Copyright Librarian at the University of California, San Francisco, Library & Center for Knowledge Management, presented *Educating Faculty on Copyright @ UCSF: Fair Use, Open Access, & Brief Updates on Current Court Cases*, with 101 attendees. In addition, on June 6, Kelli Ham conducted the one-hour Infopeople webinar *The Accessible Website: If You Build It, Everyone Can Come!* attended by 114 people.

Finding Health and Wellness @ the Library: A Consumer Health Toolkit for Library Staff, Second Edition,³ was published and made available online on July 1. This resource, the result of a partnership between the California State Library (CSL) and the NN/LM Pacific Southwest Region, is an important tool to help public librarians become better providers of reliable health promotion and wellness information.

The second session of the new NN/LM PSR webinar series, *NLM Express*, was presented on July 9. *Drug Information Resources at the National Library of Medicine*, with featured presenter James E. Knoben, PharmD, MPH, Drug Information Consultant, NLM Specialized Information Services, covered various resources, including DailyMed, NLM Drug Information Portal, LactMed, LiverTox, and the Dietary Supplement Label Database.

¹ <http://nnlm.gov/psr/newsletter/2013/07/18/report-on-ala-aca-session-libraries-health-insurance-preparing-for-october-1/>

² <http://guides.nnlm.gov/psr/aca>

³ <http://www.library.ca.gov/lds/docs/healthtoolkit.pdf>

RML QUARTERLY REPORT

On July 19, Kelli Ham presented a two-hour workshop for Sacramento Public Library staff, covering NLM's consumer health resources. An additional thirty minutes was spent discussing resources for the Affordable Care Act, which was of great interest to the audience. On July 18 Kelli met with Suzanne Flint, at the California State Library, and Alison Clement, at the Marshall Community Health Library. Alison is a PSR RAC member.

The Community Hospital of San Bernardino is re-establishing its library; Kelli Ham provided over four hours of in-person consultation and training to the nurse educator in charge of the library on June 25. More opportunities for training will be provided to help library staff in this effort.

The San Mateo Medical Center is constructing a new health center and consumer health/patient library. Lori Tagawa provided consultation and training to the public health study coordinator in charge of developing the new library. A site visit and training will be provided in the future.

On July 17 Kelli Ham had a teleconference with Resource Library Director Carlene Drake at Loma Linda University, to discuss K-12 outreach contacts and possibilities in the San Bernardino area. There are a number of opportunities in the area for future outreach activities.

In June the RML learned of the elimination of two library director positions at major hospitals in the Los Angeles area, resulting in increased responsibilities for the remaining paraprofessional staff. Alan Carr alerted all NN/LM Associate Directors of these developments, and found that downsizing of hospital libraries is occurring nationwide.

During the quarter, Marco Tamase processed 171 inactive requests and approved 16 routing table changes in DOCLINE. He also provided individual consultation to 34 libraries during this period.

NETWORK INFRASTRUCTURE

REGIONAL ADVISORY COMMITTEE (RAC) ACTIVITIES:

PSR RAC members were invited to participate in the focus group session for the NLM mid-contract site review on October 28, and six were selected.

EVIDENCE BASED HEALTH:

Lori Tagawa and Kay Deeney continued to work on finalizing the Moodle course *ClinicalTrials.gov Results Reporting, Unique Evidence, and the Role of Medical Librarians*. Training for the NN/LM coordinators began in late July. Once the session is completed and feedback is received, the course will be ready to roll out in all regions in the fall.

Lori Tagawa continues to support the UCLA Clinical Practice Council, by providing literature and research assistance to create and revise clinical nursing policies, guidelines, and practice alerts. Learned practices will be incorporated in a revised Moodle course based on *Introduction to Evidence based Practice in a Magnetic World*.

The half-day continuing education course *Public Health Information on the Web*, taught by Kay Deeney at the MLGSCA/NCNMLG Joint Meeting, included a module on evidenced-based public health resources.

RML QUARTERLY REPORT

ASSESSMENT AND EVALUATION ACTIVITIES/DATA:

The RML assisted Specialized Information Services (SIS) and the Association of Asian Pacific Community Health Organizations (AAPCHO) with recruitment of focus group participants for an evaluation of NLM's Asian American Health web site.

As follow-up to a recommendation at the NN/LM PSR RAC meeting held in March, recruitment of focus group participants to discuss the future direction(s) of the PSR E-licensing program began. In addition, representatives of the Statewide California Electronic Licensing Consortium (SCELC) and the Arizona Health Information Network (AZHIN) began discussing possible collaboration regarding the PSR E-licensing program.

Lori Tagawa began evaluation of links on the "State Pages" of the PSR web site, in preparation to move them to the LibGuides platform.

Alan Carr was selected to serve on the NN/LM Web-STOC mid-contract site review, and Kay Deeney was selected to serve on the NTC mid-contract site review.

OUTREACH

TABLE 1: ALL NEWLY FUNDED AWARDS AND PROJECTS:

Title	Lead Organization	City/State
N/A	N/A	N/A

UPDATE OF ONGOING MAJOR PROJECTS (FUNDED AT \geq \$15,000):

Brief narrative with update information for each major outreach project

COA 2011-2014: Arizona Outreach – University of Arizona, Arizona Health Sciences Library, Tucson, AZ

The University of Arizona Health Sciences Library (AHSL) *Arizona Outreach* project provides extended health information outreach in Arizona. During this reporting period, AHSL faculty attended MLA and presented a poster on serving multilingual and multicultural populations. AHSL staff worked with Native American and Latino/Hispanic college students interested in health sciences from around the country, who were in Tucson to participate in the DISCOVER and FRONTERA program, as well as health sciences students from Arizona tribal colleges. AHSL also participated in the annual AzCHOW (Arizona Community Health Outreach Workers Network) conference. Altogether, AHSL interacted with 250 people during this quarter.

COA 2012-2014: Information Services Outreach for Rural and Frontier Nevada – University of Nevada School of Medicine, Savitt Medical Library, Reno, NV

The Savitt Medical Library *Information Services Outreach for Rural and Frontier Nevada* project aims to increase access to health information for care providers and healthcare consumers in rural and frontier Nevada, in order to promote best practices of care and to enable the public to make informed decisions about their health. Evaluation of data collected during the past year is being used to develop CME classes that will be delivered to practitioners in

RML QUARTERLY REPORT

rural communities. Due to the departure of staff who previously occupied the outreach librarian position, a national search was initiated to find a replacement. The new outreach librarian will be hired during the next quarter and outreach activities will continue by mid-September.

TABLE 2: PRESENTATIONS AND TRAINING PROVIDED BY RML STAFF:

Activity Name	County / State	Estimated # of Participants	Activity Conducted Remotely (Y/N)
RML Update for MLGSCA/NCNMLG Joint Chapter Meeting	San Diego, CA	35	N
Healthy Aging at Library workshop	Napa, CA	11	N
Caring for the Mind workshop	Napa, CA	11	N
In-depth Look at MedlinePlus workshop	Napa, CA	11	N
From A(norexia) to Z(its) workshop	Napa, CA	11	N
K-12 Outreach Meeting with Loma Linda staff	Los Angeles, CA	1	Y
TOXNET and Tools workshop	Costa Mesa, CA	15	N
Clinical Practice Council Meeting	Santa Monica, CA	65	N
Consumer Health Resources for AANHPIs	Los Angeles, CA	30	N
Health Resources for AANHPIs	Los Angeles, CA	3	N

RML QUARTERLY REPORT

Midday at the Oasis: Update on NN/LM National Initiatives	Los Angeles, CA	25	Y
Health and Wellness @ the Library workshop	Boston, MA	12	N
The Accessible Website webinar	Los Angeles, CA	114	Y
Midday at the Oasis: NLM Fundamentals of Bioinformatics Course	Los Angeles, CA	33	Y
Community Hospital of San Bernardino training	San Bernardino, CA	2	N
Site visit--San Bernardino Public Library	San Bernardino, CA	1	N
Consumer Health Reference & Resources presentation	Los Angeles, CA	8	N
Midday at the Oasis: Educating Faculty on Copyright	Los Angeles, CA	101	Y
Public Health Info on Web workshop	San Diego, CA	7	N
Site Visit--Marshall Community Health Library	El Dorado, CA	1	N
Consumer Health training	Sacramento, CA	18	N
Site Visit--California State Library	Sacramento, CA	1	N

RML QUARTERLY REPORT

INFORMATION TECHNOLOGY AND TRANSFER:

Kelli Ham began working on a Section 508-compliant MedlinePlus presentation that will become part of the MedlinePlus Connect Trainers Toolkit. The presentation will be provided to the MedlinePlus Connect Task Force for review in the next quarter.

OTHER STAFF ACTIVITIES

TABLE 3. CLASSES, PUBLICATIONS AND RESOURCES DEVELOPED BY RML STAFF

Title	Medium	Submitted to MLA Educational Clearinghouse (Y/N)
An In-Depth Look at MedlinePlus	In-person class, 4 MLA CEUs	Y
Health and Wellness @ the Library: A Consumer Health Toolkit for Library Staff, 2 nd edition	Print publication and online interactive PDF	Y
Electronic Resources Review, <i>OpenRefine (Version 2.5)</i> ⁴	Article in July 2013 JMLA	N
ClinicalTrials.gov Results Reporting, Unique Evidence, and the Role of Medical Librarians	Moodle course	Y

BRIEF NARRATIVE OF OTHER NOTABLE STAFF ACTIVITIES ARRANGED CHRONOLOGICALLY, 1-2 SENTENCES PER ITEM:

5/2: Kelli Ham and Marco Tamase attended the Web Developers meeting in Boston.

5/3 – 5/8: RML staff attended the 2013 MLA Annual Meeting and RML Directors Meeting. Alan Carr also attended the MLA Chapter Council meeting on 5/4, and the MLGSCA Advisory Committee meeting on 5/7.

7/29 – 8/7: Lori Tagawa participated in the beta class of NTC's *Discovering TOXNET: From Paracelsus to Nanotechnology (Module 1)*.

⁴ <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3738091/?report=classic>